



# HOUSE RULES

## **GUESTS OF THIS HOTEL ARE REQUESTED TO OBSERVE THE FOLLOWING RULES AND REGULATIONS**

1. Guests upon arrival must be registered at the front desk in accordance with the rules and regulations of the Department of Tourism. The Hotel provides one key card for every room. In case of card loss, immediately inform the reception. A Php200.00 charge for the lost/damaged key.
2. Guests are not allowed to use their rooms for any purposes other than peaceful residence. Gambling or any breach of the laws of the city is prohibited. Bringing of illegal substances and weapons into the hotel is strictly forbidden and will lead to immediate dismissal and notification of proper authorities.
3. In the event of any guest being taken ill in the hotel, the Management must be informed in the necessary arrangement for a doctor to be summoned and/or admission to hospital to be made.
4. Guests are not permitted to use electricity for ironing or other personal use not provided for as part of the hotel service. Cooking in the room is prohibited.
5. Guests are caution in their own interest not to leave valuables in the room without locking the room.
6. Soliciting for gratuities and any incivility by the hotel staff is strictly prohibited and guests are earnestly requested to report any irregularities to the Manager. All hotel employees wear nameplates. The hotel cannot be held responsible for any private dealings between guests and hotel staff.
7. Please do not create noise which could disturb other guests in the rooms, corridors and public areas of the hotel.
8. Please immediately inform the reception of any defects or faults in the room or possible dissatisfaction with the service.
9. ALL ROOMS ARE NON-SMOKING. A PENALTY of P1000.00 pesos will be charge. The Hotel assumes no responsibility for the costs of the fire alarms set off by illegal smoking or manipulation of smoke detectors willfully manipulated by guests. These costs must be paid immediately on site by the offending parties.
10. Anyone who, due to carelessness or negligence, causes a fire in a home or institution, setting fire to any furniture, bedding, rugs, curtains, or similar household items, and puts people's safety or property at risk, will be responsible for covering the costs of the damages.
11. Guests will be held liable for any damage to hotel property or linens. In the event of damage, appropriate charges for repair, cleaning, or replacement will be applied at the discretion of management.
12. Check out time is 12:00 NOON. Any part of the day after 12:00 NOON should be charged accordingly.
13. The guests shall completely vacate his room in the hotel on the date and at the time stated in his scheduled departure, this will save guest additional room charges. Should there be a change in the departure schedule, it is requested that the guest should advice reception on extended stay and new departure schedule.
14. Evacuation plans are available at all guest rooms. The fire alarm rings as a loud signal tone. Once it alarms, it is no longer permitted to remain in or return to the rooms. Please leave the building immediately. Do not use elevator. Emergency exits are designated accordingly.
15. No pets are allowed in the hotel premises.
16. The Hotel reserves the right to alter any or all these Rules and Regulations at any time without notice. Should you have any further questions regarding your stay, we would be happy to hear from you at any time. WE WISH YOU A PLEASANT STAY AT NINONG'S HOTEL.

**The Management**





# SWIMMING POOL RULES AND REGULATIONS

1. The Pool area is open daily **9am to 10pm ONLY**.
2. Walk-in guests/visitors will have to pay **350.00 per person** for the **ENTRANCE FEE**.
3. Walk-in guests will only consume **5 hours** in the swimming pool; exceeding time will be charged for every hour of extension amounting **Php 100/hour/head**.
4. **Guests who are checked-in with an excess number of people in the room who wish to access the swimming pool will pay the entrance fee of 350.00 daily for 5 hours only. Regardless the guest did not consume the 5 hours, the remaining hours will be forfeited and cannot be consumed on the remaining days of their stay. (Applicable for in-house guest only)**
5. Registered guests staying at hotel rooms may use the swimming pool area free of charge.
6. Guests must wear proper swimming attire.
7. We encourage guests to take a shower first before swimming.
8. Blasting of loud music is discouraged as a courtesy to other guests.
9. Children below 2 years old are free of charge.
10. Children below 14 years must be accompanied by an adult.
11. Checked-in guests are not allowed to bring their hotel room bath towel in the pool area. A pool towel is provided exclusive for pool use only; please approach the pool attendant for assistance.
12. Walk-in guests who wished to use the pool towel will be charged **Php100** for rental fee.
13. Children swimming with inflated teaching aid need strict supervision by the parents.
14. **Food and Beverages from outside the Hotel is not allowed in the Pool area. Corkage fee will be charged on food and drinks not bought from AMANI Restaurant.**  
**Corkage fee for food and drinks are as followed:**  
**FOOD - Php 500.00 per menu / Php 100.00 per 1 bag of chips**  
(Birthday cake and cookies for 1 year and below is free of corkage charge)  
**BEVERAGE - Php 300.00 per bottle - Limited to 2 bottles only.**  
**(1L, 1.5L, 2L Soda, Beer, Wine Bottle) / NO HARD DRINKS ALLOWED.**
15. No Glassware is permitted in the pool area. A broken glassware that might result in injury and pool.
16. Diving is strictly prohibited as it can lead to injury.
17. Pool is only for swimming; any other fun play in the pool should be avoided.
18. Any person suffering from a known serious medical condition (e.g. heart disease, severe circulation problems, epilepsy or respiratory problems) should not use the Swimming Pool.
19. **SMOKING (includes E-Cigarettes)** inside the pool premises is strictly prohibited. A penalty of **Php1000** for violating this rule. (see Republic Act No.9211)
20. Alcoholic beverages are permitted in limited consumption only (maximum of 3 bottles of beer per person) - other **hard alcoholic beverages** are not permitted. Person who will be found drunk or intoxicated will not be permitted in the pool area or in the surrounding area. The Pool Attendant has the right to call the attention of the individual who will be found violating this rule.
21. Spitting, spouting of water, blowing nose in the pool are prohibited.
22. Littering in pool premises is strictly prohibited as it may choke pipe lines/drainage systems of swimming pools.
23. Do not wear holy thread, golden chain, rings or other similar things while swimming.
24. Kindly secure your own valuables during your stay, the management cannot be held liable for loss of any valuables or other personal property left at the swimming pool premises.
25. Do not swim when you are hungry, exhausted, overheated and for at least an hour after the meal.
26. Follow the instructions of the staff on duty at all times for your safety.
27. Food and drinks are not permitted on the pool decks.
28. Gum chewing is not permitted anywhere in the pool area for health and safety reasons.
29. Walk; do not run around the pool area for you and other's safety.
30. For safety purposes - please dry yourself first before going back to your guest room.
31. Emergency procedures must be observed by swimmers and they must leave the pool area immediately upon signal or request from the lifeguard.
32. Hotel or Management is not responsible for any loss or damage to any personal property, injury, disability or fatality, even death arising from whatsoever reasons while exercising or playing in the swimming area.
33. Guests swim at their own risk and the Hotel will not be responsible for any injuries while using the Hotel facilities.
34. For safety precautions, during bad weather the hotel has the right to temporarily close the swimming pool.
35. These rules and regulations are subject to change any time without notice.

**The Management**